

RISD DINING

FIRST-YEAR STUDENT FREQUENTLY ASKED QUESTIONS

How does the Foundation [First Year] Meal Plan work?

This plan provides unlimited access in the Met plus 1 meal exchange per day which may be used at locations across campus. Also you will receive 500 Dining points per year for a la carte dining purchases. Points are a 1:1 equivalent to dollars. The important benefit to remember is, it allows for easy access, enabling students to take as much or as little as they want as often as they need.

What is a meal?

A meal [not at The Met, where there is unlimited access] is defined as an entrée with accompaniments, one side and a beverage. Identified specialty and premium items may be purchased separately with Dining points.

What are Dining Points for and how long do they last?

Dining points are used to purchase premium items, convenience items, and buy meals for guests. Unused Dining points from the first semester will carry over to the second semester. Unused points at the end of the year will be forfeited. Additional points may be added on-line at risdbucks.risd.edu.

How can I check my balance?

Any cashier can tell you your balance, as long as you have your card. Also point balances may be checked on-line at risdbucks.risd.edu.

Can I take my meal to-go?

Yes. Through the use of our washable eco-tote Ozzi containers we minimize the use of disposable containers which relies on your participation. Your first complimentary Ozzi containers will be provided to you.

What if I have a food allergy?

First, please make sure to register that information with Health Services. If your allergy requires a special diet or if there are specific concerns about what is available for you on campus, please contact Pierre St-Germain Associate Director pstgerma@risd.edu (401) 454-6362

If you had a great experience, let us know!

We love to hear from you! Send us your feedback about the dining program by texting "met" at 55744. Each of our units also has a comment box located near the front door. Thank you!



Additional Contact

Any member of the staff can help you with most of your needs. Customer Service is located in the Met, where you can add money to your account and solve business matters. You can also contact the following people directly:

David Gould
Executive Chef
dgould@risd.edu
(401) 709-8505

Tim McFate
Chef/Manager, Portfolio
tmcfate@risd.edu
(401) 427-6917

Isabel Ferreira
Dining Accounts Manager
iferreir@risd.edu
(401) 454-6642

RISD DINING

frequently asked questions transfer student

What's the difference between the meal plans?

RISD Dining offers a Foundation Plan, which offers unlimited access at The Met (plus 1 meal exchange per day which may be used at locations across campus) and Dining points for a la carte purchases. There is the Residential Plan, which has two meals per day plus Dining points. Also there are two Apartment plans both of which have combinations of meals per week and Dining points.

Do I need to purchase a meal plan?

Yes. Any student living on campus (including Charles Landing) must be on a meal plan which is dictated by room location. Even though this is a requirement, we hope we offer enough variety and selection to validate your participation.

How does my meal plan work?

For a reference of meal plan details please visit the RISD dining [website](#).

How long does my meal plan last?

Your Dining points are active for the entire academic year. Any points left over at the end of fall semester transfer to spring semester, and then they expire at the end of the school year. Your meal swipes renew daily or at the beginning of the semester, depending on your plan, and last until the end of school.

Can I cancel my Dining Program contract?

Meal plans are in effect for the full academic year. For students withdrawing from school a rebate schedule with specific guidelines can be found in the University Catalog which may be obtained upon request from the Office of Student Services.

Can I take my meal to-go?

Yes. Through the use of our washable eco-tote Ozzi containers we minimize the use of disposable containers which relies on your participation. Your first complimentary Ozzi containers will be provided to you.

What happens to funds left on my Dining Plan at the end of the semester? Do I get a refund?

Any remaining fall semester funds are carried over to the spring semester in the same academic year. At the end of the academic year any remaining balance will be forfeited. Your Meal Plan will end when housing closes. Any risdbucks carry over from year to year.

What should I do if I run out of dining points before the semester ends?

Dining points and risdbucks (on campus currency) can be purchased any time at risdbucks.risd.edu.

What if I have a food allergy?

First, please make sure to register that information with Health Services and Disability Support Services. If your allergy requires a special diet or if there are specific concerns about what is available for you on campus, contact: Pierre St-Germain Associate Director pstgerma@risd.edu (401) 454-6362

I had a great time and a fantastic meal! How can I let you know?

We love to hear from you! Send us your feedback by sending "txtmet" or "txtpofo" to 55744. Thank you!

Additional Contact

Any member of the staff can help you with most of your needs. Dining Accounts is located in the Card Services Office. You can also contact the following people directly:

Pierre St-Germain
Associate Director
pstgerma@risd.edu
(401) 454-6362

Ed Crowe
Retail General Manager,
ecrowe@risd.edu
(401) 709-8686

Isabel Ferreira
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iferreir@risd.edu
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